



CARES Act Distribution Web Application

East Coast Water and Sewer Authority

OVERVIEW

During the pandemic, Stellar developed a web application for CARES Act Providers to better support low-income families. This application allowed families to apply for relief online, which will allow faster delivery of funds to those eligible for relief.

APPROACH

Built on an industry-standard architecture, Stellar's solution efficiently integrates with other information systems. The family's relevant data flowed into key systems for collection and finance processing.

SOLUTION

The web application has back-end admin screens allowing for document generation, as well as ensuring compliance with form letters and other data processing needs. The Stellar team defined business processes and interfaces separately for each organization.

RESULTS

The automated solution reduced development and implementation times, eliminated manual processes and data errors, and sped up relief payment delivery. Automated reports and views provide faster turnaround to HHS. This application greatly benefited families during a crucial part of the pandemic.